# Bug 1 – Incorrect Service charge on checkout

## Scenario Description

* When a guest checks out after incurring service charges during their stay, the services are reported, but the cost of each is recorded as $0.

## Version Control

|  |  |  |  |
| --- | --- | --- | --- |
| Version # | Date | Author | Description |
| 0.1 | 05/10/2018 | Paul Mills | Bug 1 Initial Version |

## Test Scripts

The following scripts will cover this scenario:

* 1.1 Test original Bug – replicate issue

## Use Case

* Checkout

## Test Components/Requirements

This test scenario covers the following high-level test requirements (see scripts below for specific requirements covered by each test script):

* Make sure error is reproduced

## User Groups

* Guest

## Script #1.1: Test Original Bug – Replicate Issue

### Script Description

* Guest adds services to booking and try to pay for services at checkout

### Setup

* Once initial guest data is entered, this guest can be used for subsequent iterations of the debugging
* The user selects book room from main menu

### Teardown

* Checkout complete and booking items returned to default state

### Script Steps

| **Step #** | **Test Action** | **Expected Results** | **Pass/ Fail** |
| --- | --- | --- | --- |
| 1 |  | Prompt to enter phone number | **P** |
| 2 | Enter : 555 | Prompt to enter guest Name | **P** |
| 3 | Enter: Eric | Prompt to enter address | **P** |
| 4 | Enter: 461b | Display Name, address, phone and prompt for room type | **P** |
| 5 | Enter: S | Prompt for number of occupants | **P** |
| 6 | Enter: 1 | Prompt for arrival day | **P** |
| 7 | Enter: 10 | Prompt for arrival month | **P** |
| 8 | Enter: 09 | Prompt for arrival Year | **P** |
| 9 | Enter: 2018 | Display Arrival Date and prompt for Length of stay | **P** |
| 10 | Enter: 1 | Display booking details – date, nights, cost and prompt for payment details | **P** |
| 11 | Enter: V | Prompt for Credit card number | **P** |
| 12 | Enter: 1 | Prompt for CCV | **P** |
| 13 | Enter: 1 | Display booking details – room, date, nights, payment details and conf number + prompt to continue | **P** |
| 14 | Enter: C | Display “Checking In” and prompt for confirmation number | **P** |
| 15 | Enter: 1082018101 | Display booking details and prompt to confirm checkin | **P** |
| 16 | Enter: Y | Display “Checkin confirmed” and prompt to continue | **P** |
| 17 | Press Enter | Main menu is displayed | **P** |
| 18 | Press: R | Prompt for Room ID | **P** |
| 19 | Enter: 101 | Prompt for service | **P** |
| 20 | Press B | Prompt to enter cost | **P** |
| 21 | Enter: 20 | Display room, service type and cost of service + prompt to continue | **P** |
| 22 | Press Enter | Main menu is displayed | **P** |
| 23 | Press: R | Prompt for Room ID | **P** |
| 24 | Enter: 101 | Prompt for service | **P** |
| 25 | Press R | Prompt to enter cost | **P** |
| 26 | Enter: 30 | Display room, service type and cost of service + prompt to continue | **P** |
| 27 | Press Enter | Main menu is displayed | **P** |
| 28 | Press: R | Prompt for Room ID | **P** |
| 29 | Enter: 101 | Prompt for service | **P** |
| 30 | Press S | Prompt to enter cost | **P** |
| 31 | Enter: 20 | Display room, service type and cost of service + prompt to continue | **P** |
| 32 | Press Enter | Main menu is displayed | **P** |
| 33 | Enter: D | Display “Checking Out” and prompt for room number | **P** |
| 34 | Enter: 101 | Display booking details and list of service charges    ERROR – none of the charges are listed. Charges X3 should total $70 | F |
|  |  |  |  |
|  |  |  |  |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 2/12/06 11:35 am | Joseph Jones | Samsmith1 | System Cycle 1 | Failed |
| 2/16/06 3:45 pm | Joseph Jones | Samsmith1 | System Cycle 2 | Passed |

### Test Data

|  |  |
| --- | --- |
| Field | Data |
| NAME | Eric |
| ADDRESS | 461b |
| PHONE | 555 |
| ROOM TYPE | Single |
| OCCUPANTS | 1 |
| Card | Visa |
| CARD# | 1 |
| CCV | 1 |
| ARRIVE | 10-09-2018 |
| STAY | 1 Night |
| Services | Bar $20  Rest $30  Room Service $20 |